UNITED WAY
Waco-McLennan County

IF YOU OR SOMEONE YOU LOVE NEEDS HELP, YOU'RE NOT ALONE.

This guide lists local organizations that can help with

- Food
- Housing
- Health Care
- Mental Health
- Legal Help
- Jobs
- Child and Family Support
- and more

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Every listing includes what they do,
who they help, and how to reach them.

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Do You Still Need More Information?

Please note that this list is not meant to be a comprehensive guide to all services and programs in McLennan County, but rather a collection of highlighted agencies that have been vetted by United Way and are a part of our network.

For anyone with needs that cannot be met by one of the agencies listed in this guide, please call 2-1-1 or search FindHelp.org to get the assistance you need.

2·1·1 TEXAS Connecting People and Services

findhelp

HEALTH & MENTAL HEALTH CARE

Find low-cost or free medical, dental, pregnancy and newborn support, counseling, substance use help, and services for people with disabilities or older adults. Many groups serve people with Medicaid/Medicare or no insurance.

Ascension Providence Foundation

Philanthropic arm of Ascension Providence Hospital. Offers free and low-cost programs to help patients pay for breast health screenings, medication and transportation for post-hospital stay appointments and hotel expenses for new moms of NICU babies.

Phone: 254-751-4640
Email: robyn.trippe@ascension.org
Address: 6901 Medical Parkway, Waco, TX 76712
Website: www.supportprovidence.org
Facebook: Ascension Providence Foundation
LinkedIn: Ascension Providence

Better At Last

Free, weekly workshops on healthy aging–taught by local experts. Learn practical ways to stay strong, active, connected, and safe as you age. All ages and abilities are welcome.

Phone: 254-203-5015
Email: welcome@betteratlast.org
Address: PO Box 23689, Waco, TX 76702
Website: www.betteratlast.org
Facebook: Better at Last
Instagram: @betteratlastwaco

HEALTH & MENTAL HEALTH CARE

Community Cancer Association

Assists with outpatient cancer medications & co-pays, medically necessary travel, wound care, mastectomy & ostomy supplies, garments, and nutrition items.

Appointment necessary
Phone: 254-202-8082 or 254-202-8085
Email: thunt@wacocancer.org
Address: 2911 Herring Ave., Ste. 212, Waco, TX
Website: www.wacocancer.org
Facebook: Community Cancer Association

Community Doulas of Waco

Free birth and postpartum doula support and basic breastfeeding support services for qualifying moms in McLennan County with WIC, TANF, Medicaid, SNAP, or Section 8 Housing. Provides support before, during, and after childbirth.

Call to make an appointment
Phone: 254-307-0377
Email: info@comdoulaswaco.org
Website: www.comdoulaswaco.org
Facebook: Community Doulas of Waco
Instagram: @comdoulaswaco

Heart of Texas Behavioral Health Network

(also provides services under Help for Kids, Teens & Families)
Mental health care for adults, children, and teens; Early Childhood Intervention (ages 0–3); services for people with intellectual/developmental disabilities; and veteran support.

Phone: 254-752-3451
Address: 6400 Imperial Drive, Waco, TX 76712
Website: www.hotbhn.org
Facebook: Heart of Texas Behavioral Health Network
Instagram: @hotbhn

Nurse Family Partnership Waco

Free support for first-time pregnant moms. A registered nurse visits from pregnancy until your child turns two to support your health and your baby's growth.

Phone: 254-202-1130
Email: marilyn.brooks@bswhealth.org
bronwyn.case@bswhealth.org
Address: 2911 Herring Ave., Suite 312, Waco, TX 76708
Website: www.bswhealth.com/locations/hospital/hillcrest/womens-health/nurse-family-partnership-program
Facebook: Nurse-Family Partnership Waco

HEALTH & MENTAL HEALTH CARE

Waco Family Medicine

Comprehensive primary care services–including medical, dental, mental health, substance use treatment, and in-house pharmacies–for patients with Medicaid, Medicare, private insurance, or no insurance. Sliding-scale financial assistance is available for eligible patients. Most commercial insurance plans accepted. Serving McLennan, Bell, and Hill counties and surrounding areas.

Phone: 254-313-4328
Email: fernando.arroyo@wacofamilymedicine.org
Address: 1600 Providence Dr., Waco, TX 76707 and multiple locations
Website: www.wacofamilymedicine.org
Facebook: Waco Family Medicine
Instagram: @wacofamilymedicine

JOBS, MONEY & HOUSING

Get help with job training and searches, GED/ESL, budgeting and credit, small loans (non-payday), legal help, and support for renting, buying, repairing or keeping a home.

Christian Women's Job Corps of McLennan County

Free GED (English) with classes, tutoring, materials, testing fees paid, and help like mentoring, transportation support, and learning-difference support. On-site Pearson VUE testing.

Phone: 254-757-0416
Email: info@cwjcwaco.org
Address: 1700 Colcord Ave., Waco, TX 76707
Website: cwjcwaco.org
Facebook: CWJC of McLennan County
X: @CwjcWaco
Instagram: @cwjcwaco
LinkedIn: Christian Women's Job Corps of McLennan County
YouTube: CWJCWaco

Community Loan Center of the Heart of Texas

Small, affordable loans through participating employers–an alternative to payday loans. Repayment comes from payroll to keep it simple. Employers can call to join.

Phone: 254-752-1647
Email: admin@clchot.org
Address: 922 Franklin Ave., Waco, TX 76701
Website: www.clchot.org
Facebook: NeighborWorks Waco

JOBS, MONEY & HOUSING

Esther's Closet

Free professional clothing and job support for women: resumes, mock interviews, mentoring, and financial literacy. Also offers training for banking careers and links to local programs.

Phone: 254-235-3204
Email: info@centexchamber.com
Address: 715 Elm Ave., Waco, TX
Website: www.centexchamber.com/ctaac-esthers-closet
Facebook: Esther's Closet
Instagram: @Esthers closet.waco

Grassroots Community Development

Free homebuyer counseling, financial education, new home construction, and critical repairs for low-income families –plus connecting neighbors to resources and equipping local leaders.

Phone: 254-235-7358
Email: info@grassrootswaco.org
Address: 1624 Colcord Ave., Waco, TX 76707
Website: grassrootswaco.org
Facebook: Grassroots Community Development
Instagram: @GrassrootsWaco

Heart of Texas Goodwill Industries

Job training, GED/ESL, computer classes, job readiness, family STEAM activities, and financial workshops–plus computer labs and space for partner services at Community Connect locations. Supports veterans and military transitions.

Phone: 254-753-7337
Email: communityconnect@hotgoodwill.org
Address: 1700 South New Road, Waco, TX 76711
Website: hotgoodwill.org
Facebook: Heart of Texas Goodwill Industries
Instagram: @heartoftexasgoodwill
X: @hotgoodwill

La Puerta

(also provides services under Health & Mental Health Care)
GED, ESL and job skills classes for Spanish-speaking adults with free childcare provided, plus low-cost, confidential counseling in Spanish–no insurance required.

Phone: 254-754-3503 or 254-301-4062
Email: info@lapuertawaco.com
Address: 500 Webster Ave., Waco, TX 76706
Website: www.lapuertawaco.com
Facebook: La Puerta Waco
Instagram: @lapuertawaco

Mission Waco Mission World

(also provides services under Basic Needs & Crisis Support)
Help with IDs, some medications, bus passes, work clothes/tools, and clothing vouchers. Free acute medical/dental/specialty care for uninsured people through the Donation Clinic. Job training and weekday showers/laundry (1–3pm, Mon–Thu & 10:30am–1pm, Fri) for people experiencing homelessness.

Use contact form on website
Phone: 254-753-4900
Address: 1315 N 15th St., Waco, TX 76707
Website: www.missionwaco.org
Facebook: Mission Waco
Instagram: @mission_waco

NeighborWorks Waco

First-time homebuyer help for 30+ years: credit and budget coaching, homebuyer classes, and mortgage lending for many incomes.

Phone: 254-752-1647
Email: info@nw-waco.org
Address: 922 Franklin Ave., Waco, TX, 76701
Website: www.nw-waco.org
Facebook: NeighborWorks Waco
X: @NWWaco
Instagram: @Neighborworkswaco

Texas AHEC East – Waco Region

Builds the local health-care workforce (student programs, internships, shadowing, and continuing education) and promotes community health with outreach, education, and partnerships.

Phone: 254-313-5100
Email: ahec@wacofamilymedicine.org
Address: 1610 Providence Dr., Waco, TX 76707
Website: wacoahec.org
Facebook: Texas AHEC East - Waco Region
Instagram: @wacoahec
X: @WacoAHEC

Waco Habitat for Humanity

Affordable homeownership (build and buy with a zero-interest mortgage) and critical home repairs that make homes safe and accessible.

Phone: 254-756-7575
Email: info@wacohabitat.org
Address: 220 N. 11th St., Waco, TX 76701
Website: www.wacohabitat.org
Facebook: Waco Habitat for Humanity
Instagram: @wacohabitat

BASIC NEEDS & CRISIS SUPPORT

Find help in times of emergency–food, shelter, safety, legal services, disaster aid, and support for survivors and families rebuilding stability.

American Gateways

Free or low-cost immigration legal services for people with low income. Provides "Know Your Rights" workshops, citizenship help, humanitarian case representation, and legal clinics.

Phone: 210-521-4768 Ext. 232
Address: 2323 Columbus Ave., Ste. C, Waco, TX 76701
Website: www.americangateways.org
Facebook: American Gateways
Instagram: @americangateways
TikTok: americangateways

American Red Cross

Provides disaster relief and recovery services, including emergency sheltering and feeding, emotional support, and reunification. Offers preparedness, health and safety training, runs community blood drives, and supports active duty military and their families.

Phone: 254-523-4985
Address: 6801 Sanger Ave., Ste. 228A, Waco, TX 76710
Website: www.redcross.org/local/texas/central-and-south-texas/about-us/locations/heart-of-texas.html
Facebook: American Red Cross Serving Central and South Texas

Caritas of Waco

Food pantry, emergency bill help, job training, case management, veteran support, and benefit enrollment assistance. Helps families work toward long-term self-sufficiency.

Phone: 254-753-4593
Email: jramon@caritas-waco.org
info@caritas-waco.org
Address: 300 South 15th St., Waco, TX 76701
Website: www.caritas-waco.org
Facebook: Caritas of Waco
Instagram: @caritasofwaco

Compassion Waco

Transitional housing for families with children plus case management and services to help them move into permanent housing.

Phone: 254-755-7640
Email: compassion@compassionwaco.com
Address: 1421 Austin Ave., Waco, TX 76701
Website: compassionwaco.com
Facebook: Compassion Waco
Instagram: @Compassion_Waco

Faith in Action – Baylor Scott & White Health

Distributes free medical supplies and equipment to community nonprofits, schools, and clinics. Offers items such as hygiene products, blankets, and medical supplies.

Phone: 254-202-1280
Email: Jordan.West@BSWHealth.org
Address: 2911 Herring Ave., Waco, TX 76708
Website: www.bswhealth.com/support/spiritual-care/faith-in-action-initiatives

Family Abuse Center

Emergency shelter, meals, counseling, legal advocacy, housing support, and employment help for survivors of domestic violence. 24-hour crisis hotline and safety planning available.

Hotline: 1 (800) 283-8401
Phone: 254-772-8999
Email: info@familyabusecenter.org
Address: PO Box 20395, Waco, TX 76702
Website: www.familyabusecenter.org
Facebook: Family Abuse Center
Instagram: @wacofac
TikTok: wacofac

Friends for Life

(also provides services under Help for Kids, Teens & Families)
Helps seniors, people with disabilities, and families with children who have disabilities with basic, critical, and tangible resource supports so they can be an integral part of their communities and live as independently as possible. Volunteer-powered. Includes "The Tool Shed", a thrift store that helps fund services.

Phone: 254-772-7600; 254-772-8100
Email: friends@friendsforlife.org
Address: 5000 Lakewood Dr., Waco, TX 76710
Website: www.friendsforlife.org
Facebook: Friends for Life
Instagram: @fflwaco

Greater Waco Legal Services

Affordable and accessible legal care in practice areas including family, immigration, tenant rights, wills, criminal defense, and more. Free monthly legal advice clinic.

Phone: 254-733-2828
Email: staff@greaterwacolegalservices.org
Address: 1224 Austin Ave. Ste. 200 (second floor), Waco, TX 76701
Website: www.greaterwacolegalservices.org
Facebook: Greater Waco Legal Services
Instagram: @greaterwacolegalservices

BASIC NEEDS & CRISIS SUPPORT

Lovely Village

Community for survivors of sexual trauma. Offers support groups, safe housing (in development), jobs, and resources for healing.

Phone: 254-300-7658
Email: info@lovelyvillage.org
Address: 1500 Columbus Ave., Waco, TX 76701
Website: lovelyvillage.org
Facebook: Lovely Village
Instagram: @lovelyvillage_

McLennan County Pack of Hope

Provides food packs for students to take home on weekends and holidays to prevent hunger when school is closed.

Phone: 254-722-7052
Email: packofhope@gmail.com
Address: PO Box 1545, Waco, TX 76703
Website: www.packofhope.org
Facebook: McLennan County Pack of Hope

Meals on Wheels Waco

Delivers meals, provides activities, transportation, and companionship for older adults across the Heart of Texas region.

Phone: 254-752-0316
Email: estrellitad@mowwaco.org
Address: 501 West Waco Dr., Waco, TX 76707
Website: www.mowwaco.org
Facebook: Meals on Wheels Waco
Instagram: @mealsonwheelswaco

The Salvation Army

Food, help with bills and rent, daily meals, and low-cost furniture and clothing through the store.

Phone: 254-756-7271
Email: texwaco@uss.salvationarmy.org
Address: 4721 W Waco Dr., Waco, TX 76710
Website: southernusa.salvationarmy.org/waco/
Facebook: The Salvation Army Waco
Instagram: @salarmy_wacotx

Waco Shepherd's Heart Food Pantry

Provides free food through 18–20 mobile food distributions each month plus a pantry in Bellmead and food delivery for seniors or homebound residents.

Phone: 254-722-9517
Email: Shepherds.heart@yahoo.com
Address: 205 South 26th St., Waco, TX 76710
Website: www.shepherdsheartpantry.org
Facebook: Shepherd's Heart
Instagram: @shepherdsheartfoodpantry

HELP FOR KIDS, TEENS & FAMILIES

Resources for children, teens, parents, and caregivers–after-school care, youth mentoring, education support, foster care, parenting classes, and family counseling.

Advocacy Center for Crime Victims and Children

(also provides services under Basic Needs & Crisis Support)
Free support for anyone who has experienced child abuse or violent crime. Provides counseling, advocacy, and prevention education for all ages.

Phone: 254-752-9330
Email: opendoor@advocacycntr.org
Address: 3312 Hillcrest Dr., Waco, TX 76708
Website: www.advocacycntr.org
Facebook: Advocacy Center for Crime Victims and Children
Instagram: @AdvocacyWaco

Care Net Pregnancy Center of Central Texas

Free, confidential help for unexpected pregnancy: tests, ultrasounds, options info, parenting classes, and baby supplies. Friendly staff will listen without judgment and help plan next steps.

Phone: 254-772-8270
Email: info@pregnancycare.org
Address: 800 W Waco Dr., Waco, TX 76701
Website: www.pregnancycare.org
Facebook: Care Net Pregnancy Center of Central Texas
Instagram: @carenet.ctx

CASA of McLennan County

(also provides services under Basic Needs & Crisis Support)
Trains volunteers to advocate for children in foster care to ensure their safety and well-being through the court system.

Phone: 254-304-7982
Email: aknutson@casaforeverychild.org
Address: 1208 North 5th St., Waco, TX 76707
Website: www.casaforeverychild.org
Facebook: CASA of McLennan County
Instagram: @casamclennan

Central Texas Youth Services Bureau

Offers housing and case management for youth (ages 11–25), including transitional living and emergency shelter. Helps youth aging out of foster care.

Phone: 254-939-3466
Email: shellie.hassell@centraltexasyouthservices.com
Address: 1200 Bagby Avenue, Waco, TX 76706
Website: www.centraltexasyouthservices.com
Facebook: Central Texas Youth Services

Communities In Schools of the Heart of Texas

Places full-time staff in schools to support at-risk students with mentoring, counseling, academic assistance, and connections to resources. Provides workforce development coaching to youth ages 16-24 including career exploration, GED preparation, and real-world work opportunities to build stable, meaningful career pathways.

Phone: 254-855-7361
Email: Spedrotti@cis-hot.org
Address: 1001 Washington Ave., Waco, TX
Website: www.cishot.org
Facebook: Communities in Schools of the Heart of Texas
Instagram: @cisheartoftx

Foster Village Waco

(also provides services under Basic Needs & Crisis Support)
Supports foster children and caregivers with essential items, monthly gatherings, and respite events. Helps caregivers connect and recharge.

Phone: 254-709-7448
Email: info@fostervillagewaco.org
Address: 9191 Woodway Dr., Woodway, TX 76712
Website: www.fostervillagewaco.org
Facebook: Foster Village Waco
Instagram: @fostervillagewaco

Girl Scouts of Central Texas

Programs that build confidence, leadership, and life skills for girls through STEM, outdoor adventure, and community service.

Phone: 800-733-0011
Email: customercare@gsctx.org
Address: 3700 West Waco Drive, Waco, TX 76710
Website: www.gsctx.org
Facebook: Girl Scouts of Central Texas
Instagram: @gsctx
LinkedIn: Girl Scouts of Central Texas

HOPES (Healthy Outcomes through Prevention and Early Support)

Free home-visiting program for families with children ages 0–5. Offers parenting support, child development guidance, and family well-being resources.

Phone: 254-732-0482
Email: crystal.acuna@familyabusecenter.org
info@familyabusecenter.org
Address: 5034 Franklin Ave., Waco, TX 76710
Website: hopeswaco.org
Facebook: HOPES Waco
Instagram: @hopeswaco
TikTok: @hopeswaco

HELP FOR KIDS, TEENS & FAMILIES

Inspiración Waco

Two-generation support program offering parenting classes, home visits, and early childhood education.

Phone: 254-752-3316 Ext. 1303
Email: inspiracionwaco@gmail.com
Address: 1801 Kendrick Ln., Waco, TX 76711
Website: inspiracionwaco.org
Facebook: Inspiracion-Waco
Instagram: @InspiracionWaco

Isaiah 117 House

(also provides services under Basic Needs & Crisis Support)
A foster transition home providing short-term care for children awaiting placement. Offers comfort, food, play, and essentials while caseworkers find homes.

Phone: 423-518-3760
Email: mclennantx@isaiah117house.com
Website: www.isaiah117house.com/mclennan-county-tx
Facebook: Isaiah 117 House McLennan County TX
Instagram: @isaiah117housemclennantx

Mentoring Alliance

After-school and summer programs for kids, plus one-on-one mentoring. Offers meals, homework help, Bible study options, and family support with tuition based on income.

Phone: 254-752-6443
Email: info@thementoringalliance.com
Address: 1227 N Valley Mills Dr., Suite 235, Waco, TX 76710
Website: www.thementoringalliance.com
Facebook: Mentoring Alliance, Central TX
Instagram: @mentoringalliancewaco

Nightlight Christian Adoptions

(also provides services under Basic Needs & Crisis Support)
Full-service adoption and foster care agency offering domestic, international, and embryo adoptions, plus pregnancy counseling and foster care licensing.

Phone: 254-741-1633
Email: info@nightlight.org
Address: 400 Schroeder Dr., Waco, TX 76710
Website: www.nightlight.org
Facebook: Nightlight Christian Adoptions
Instagram: @Nightlightchristianadoptions

HELP FOR KIDS, TEENS & FAMILIES

STARRY

(also provides services under Health & Mental Health Care)
Trauma-informed, no cost counseling and family support services, including the fatherhood program and therapy for children and families.

Phone: 512-675-4144
Email: info.waco@starry.org
Address: 2323 Columbus Ave., Suite A, Waco, TX 76701
Website: www.starry.org
Facebook: Starry Waco
Instagram: @_starryinc

Talitha Koum Institute

(also provides services under Health & Mental Health Care)
Free services in mental and developmental health, as well as mentorship focusing on children and their parents. Services include brain development of at-risk children (infants-five years), weekly parent education, community trainings regarding trauma-affected children, and mentorship programs for school-aged children.

Phone: 254-753-1144
Email: bgarvelli@talithakoum.org
Address: 1300 Clay Ave, Waco, TX 76706
Website: www.talithakoum.org
Facebook: Talitha Koum Institute
Instagram: @talithakouminstitute

The Arc of McLennan County

(also provides services under Health & Mental Health Care)
Supports individuals with intellectual and developmental disabilities and their families through direct care, advocacy, and activities.

Phone: 254-756-7491
Email: info@wacoarc.org
Address: 4901 Lakewood Dr., Waco, TX 76710
Website: www.wacoarc.org
Facebook: The Arc McLennan County
Instagram: @arcofmclennancounty

The Cove – Heart of Texas, Inc.

After-school and drop-in center for high school students experiencing homelessness. Offers meals, tutoring, hygiene items, and help finding shelter and stability.

Phone: 254-224-6095
Email: hello@thecovewaco.org
Address: 524 W Waco Dr., Waco, TX 76701
Website: www.thecovewaco.org
Facebook: The Cove-Waco
Instagram: @thecovewaco

HELP FOR KIDS, TEENS & FAMILIES

Transformation Waco

Supports families with basic needs, mental health services, after-school care, and summer programs. Family Resource Center offers school readiness classes, parenting groups, and community support.

Phone: 254-300-1103
Email: familycenter@transformationwaco.org
Address: 3005 Edna Ave., Waco, TX 76708
Website: www.transformationwaco.org
Facebook: Transformation Waco
Instagram: @transformationwaco

YMCA of Greater Waco

Programs for youth sports, childcare, health and fitness, and community wellness promoting healthy living and social responsibility.

Phone: 254-776-6612
Email: wacofd1@ymcactx.org
Address: 6800 Harvey Dr., Waco, TX 76710
Website: www.ymcactx.org
Facebook: Greater Waco YMCA
Instagram: @ymcactx

VOICE

Provides in-school prevention programs about substance misuse, life skills, and emotional wellness. Also offers Strengthening Families and community connection programs.

Phone: 254-741-9222
Email: mmacias@voiceinc.org
Address: 1105 Wooded Acres Dr., Ste. 120, Waco, TX 76712
Website: voiceinc.org
Facebook: VOICE Inc., Viable Options in Community Endeavors

Youth Connection, Inc.

Provides life-like "Real Care Baby" infant simulators and substance abuse simulators to schools to educate students in making responsible, informed choices. Hosts youth conference on decision making, goal setting, and personal development.

Phone: 254-202-8480
Email: wacotx.youthconnection@gmail.com
Address: 2911 Herring Ave., Ste. 212, Waco, TX 76708
Website: www.youthconnectionwaco.com
Facebook: Youth Connection Waco
Instagram: @youthconnectionwaco

UNITED WAY CONTACT INFO

1227 N. Valley Mills Drive, Suite 212 Waco, TX 76710

P.O. Box 7634 Waco, TX 76714

254-752-2753

info@unitedwaywaco.org

UnitedWayWaco.org

Follow Us @UWWMC

UNITED WAY
Waco-McLennan County

LOCAL GIVING.
LOCAL IMPACT.

2026